



# VINYL WRAP QUOTES

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## Our Role

Through the Site, we provide a platform via which third party professional vinyl wrapping businesses ("Service Provider/s") within Australia can offer and sell their vinyl wrapping services ("Service/s"). By using or utilizing the Site (i.e. by making a booking with us for a selected vinyl wrapping service), you enter into a direct (legally binding) contractual relationship with the Service Provider with which you

booked the Service. From the point at which you confirm your booking, we act solely as an intermediary between you and the Service Provider, transmitting the relevant details of your booking to the relevant Service Provider and sending you a confirmation email for and on behalf of the Service Provider.

You agree and acknowledge that we are an intermediary only and as such are not liable for any direct, indirect, consequential or incidental loss or damage which may result from your use of the Site or reliance on any content or information on the Site.

Each Service Provider remains responsible at all times for the accuracy, completeness and correctness of the (descriptive) information (including the rates/fees/prices, policies & conditions and availability) displayed on and provided through our Site

The information that we disclose is based on the information provided to us by Service Providers. Although we will use reasonable skill and care in performing our role, we will not verify if, and cannot guarantee that, all information is accurate, complete or correct, nor can we be held responsible for any error, any interruptions (whether due to any (temporary and/or partial) breakdown, repair, upgrade or maintenance of our Site or otherwise), inaccurate, misleading or untrue information or non-delivery of information.

Only Service Providers which have a commercial relationship with vinylwraps.com.au (through an agreement) will be made available on the Site. We make every effort to only enter into commercial relationships with highly professional Service Providers with a proven track record and strong reputation in the market. Vinylwraps.com.au does not allow non-professional parties to market or sell their Services on or through the Site. Our Site does not however constitute and should not be regarded as a recommendation or endorsement of the quality, service level, qualification or (star) rating of any Service Provider (or its facilities, venue, or services) made available.

The Site is free for you to use. We receive a commission payment from the Service Provider when you use our Site to book a Service.

### **Payment Terms**

A deposit payment is required to confirm your booking, with the balance payable upon completion to the Service Provider. We accept payment of deposits via bank transfer, credit/debit card and PayPal. Accepted credit cards include Visa, MasterCard and American Express.

### **Cancellation Policy**

We require written notice of cancellation via email to [bookings@vinylwrapquotes.com.au](mailto:bookings@vinylwrapquotes.com.au) at least 7 business days prior to the commencement of a booked Service. Cancellation less than 7 business days prior to the commencement of a booked Service will incur a cancellation fee equal to 10% of the total cost of the Service (inclusive of GST).

No refunds shall be offered, where a Service is to have begun and is, for all intents and purposes, underway. Any monies that have been paid to Us which constitute payment in respect of the provision of unused Services as deemed by Us shall be refunded.

### **Termination of Agreements**

We and/or our Service Providers reserve the right to terminate any booked Services and refund any monies paid for any reason prior to commencement.

**Confidentiality**

Any personal information you provide us is regarded as confidential and therefore will not be divulged to any third party, other than our approved Service Providers for the express purpose of quoting and booking Services or if legally required to do so to the appropriate authorities.

You have the right to request sight of, and copies of any and all information we keep, on the proviso that we are given reasonable notice of such a request in writing. Please refer to our separate Privacy Policy for more details.

**Applicable Law**

This Agreement shall be governed by, construed and enforced in accordance with the laws of the State of Victoria, Australia and all parties submit to the non-exclusive jurisdiction of the Courts of the State of Victoria, Australia.

**Enforceability and Severability**

In the event that a court of jurisdiction holds any provision of these Terms of Use to be invalid or unenforceable, then such provision shall be severable from and shall not affect the validity or enforceability of the remaining provisions.